

Paul



“You get all the help that you need, you’ll move up and they’re caring.”

Paul has been with Goodwill Specialty Services, Inc. (GSSI) for three and a half years, starting as a Custodian I at Offutt Air Force Base and working his way up to Team Lead. Throughout his journey at GSSI, Paul found strong mentors and managers who guided him toward personal and professional growth. With their support, Paul has steadily gained independence and confidence in his abilities.

In recognition of his dedication and hard work, Paul was awarded the Goodwill Employee of the Year in 2023.

“I don’t take this as a win for me,” Paul humbly shared, “I take this as a win for my entire team.”

Thanks to the skills and experiences he’s gained at GSSI, Paul is now living on his own and has earned his learner’s permit. When reflecting on his future with GSSI, Paul confidently stated, “I don’t ever plan on leaving.”

Marrisa



“This is my very first job, and I think that I made a good choice.”

After a devastating fire forced Marissa and her family to leave their home in West Virginia, they relocated to Omaha three and a half years ago to live with and care for her grandmother. Referred to GSSI by her mother, Marissa accepted a position as a custodian at the Zorinsky Federal Building, where she has worked for the past few years. Through GSSI, she began learning valuable skills that empowered her to grow personally and professionally.

“GSSI has helped me grow. Back in West Virginia, I didn’t know how to do anything on my own—I relied on my mom for everything. Now, I can do so much by myself,” Marissa shared.

Her dedication and work ethic have been evident as she embraced the opportunity to step out of her comfort zone. GSSI offered Marissa a chance when no one else would, and she’s deeply grateful for the support that has helped her gain independence and build a brighter future.



MISSION

Through the federal AbilityOne Program, GSSI creates employment opportunities for people with disabilities.

VISION

Develop abilities and increase self-sufficiency of program participants by providing inclusive work environments.

VALUES

- Inclusion
- Integrity
- Passion
- Respect
- Accountability

GSSI

Goodwill Specialty Services Inc.

Goodwill Specialty Services, Inc. (GSSI) was formed in 1990 to provide and manage contracts for Goodwill Industries Inc. and to manage our AbilityOne program, which provides part-time job opportunities for individuals with severe disabilities in a supportive and integrated work environment at four federal properties: the Zorinsky Federal Building in Omaha; the Denney Federal Building in Lincoln; and Offutt Air Force Base and U.S. Strategic Command in Bellevue.

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GSSI is a subsidiary of Goodwill Industries Inc., and we operate under a shared financial statement. For more information or to review our financials, please visit GoodwillOmaha.org



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Impacting Our Community

The AbilityOne Federal Program is administered by the U.S. AbilityOne Commission®, an independent Federal agency, and is among the largest sources of employment in the United States for individuals who are blind or have significant disabilities. Our services include Custodial Care, Certified Floor Technicians, Mail Sorting & Delivery, Restroom Service Cleaning.

2023 GSSI-AbilityOne Impact Report

- 123 People in the program
- 83% identify as having a disability
- \$16.20 Average hourly wage paid to employees with disabilities



57

Buildings Served

314,905,200

Approximate square feet cleaned annually



110,640

Hours paid to employees on AbilityOne contracts

91,462

Hours paid to employees with disabilities